



# WARRANTY CERTIFICATE

Document for the customer  
INDUSTRIAL CARROCERA ARBUCIENSE, S.A.  
After service department  
Pol. Ind. Torres Pujals, 4  
17401 Arbúcies (Girona) - 972 86 01 65

On this date, Industrial Carrocera Arbuciense, S.A. hereby issues this warranty certificate for the body and systems installed by the body manufacturer for the adjoining chassis pursuant to the terms and conditions stated below.

## Vehicle data

Chassis number: [chasis]  
Plate: [matricula]  
Registration date: [fecha]

## Customer data

Company name: [your-name]  
Address: [address]  
City: [city]  
Postal code: [cp]  
Region: [provincia]  
Country: [country]  
VAT Number: [nif]  
Phone: [phone]  
E-mail: [email]  
Contact person: [person]

The body manufacturer warranty covers the areas and systems stated on the back of this document.

The signature of this certificate by the company's true and lawful attorney indicated in the "Customer details" box implies:

- 1) The acceptance of the warranty pursuant to the terms of this document, thereby expressly accepting the exclusions appearing therein.
- 2) Receipt of the vehicle user and maintenance manuals and the manuals for the equipment installed therein.
- 3) Knowledge of the network of body shops authorized by INDCAR where he/she must go should it be necessary to apply the warranty.
- 4) The customer must inform INDCAR via telephone or e-mail of the authorized body shop to which he/she has reported the producto incident within a period of fewer than 2 months as of the appearance of the incident. If not, the customer shall be liable for the damages or losses caused by the delayed notice.
- 5) The customer shall properly report the identity of the successive buyers of the above-mentioned vehicle to INDCAR in order to maintain this warranty in force for the remaining period at that time.
- 6) The warranty period shall terminate in the periods and conditions set forth on the back of this document. Said periods shall be calculated as of this certificate's issue date, duly signed by the customer and sealed by INDCAR'S own trademark when the vehicle with completed bodywork is ready for the customer to pick up.
- 7) The warranty periods stated herein shall not be suspended for any reason, and shall at any rate be calculated from date to date.
- 8) The customer authorizes INDCAR'S official body shop network to send this company the parts that were replaced in the warranty repairs so that they may be subsequently studied and analyzed.
- 9) General warranty exclusions:

**The items listed below shall be excluded from the warranty:**

- Moving, trips, lodging, daily stipends, fixed/variable costs for the warranty and/or claim procedure, costs for detecting damage and/or inspection should the claim not be proper, replacement vehicles, auxiliary vehicles, other expenses arising from the immobilization of the vehicle, vehicle transfer or towing fees resulting from vehicle damage, repair materials not furnished by INDCAR, expenses for maintenance determined in each case in the manuals set forth in the items on the back, parts and systems subject to normal wear, or maintenance operations or materials.
  - 10) The warranty shall lose its validity when damage has been caused due to impacts, accidents, improper use and/or intervention of any type by third parties not authorized in writing by INDCAR is verified or non-original INDCAR components have been modified and/or substituted. Moreover, the warranty shall also lose its validity when the body is handled or stored in conditions that are not optimum for preserving it.
  - 11) The warranty shall not cover either changes or repairs to parts, installations (totally or partially) and/or to vehicle systems other than those requested on the body purchase order.
- INDCAR is exempt from all liability and obligation for any damage to persons or things that may occur during the use of the products supplied and due to or depending on them, provided that it is demonstrated that the regulatory requirements have been fulfilled, thereby having employed due diligence. INDCAR is exempt from all liability in the event that the damages and losses arise from users' fraudulent or negligent actions.

**AGREED, Customer**  
**([your-name],[check-gara])**

**INDCAR, After Sales**

## **2 year warranty**

A 2 year warranty is offered for the following items, systems and components, except for the exclusions and reductions set forth herein and also in the manuals for instructions, use and maintenance, which are listed below: Air conditioning or climatized air, Heating, lift for disabled persons, Ramp for disabled persons, servo-assisted service door.

### **Structure resistance**

It is guaranteed that the structure resistance conditions shall be maintained in accordance with valid laws at the time of its first registration.

#### **Exclusions**

- Continued or specific operation of the vehicle under load conditions different than those determined in the technical specifications or assigning it to a use other than the conventional one: transportation of passengers on highways, roads and streets suitable for heavy vehicle traffic.
- Structural damage caused by lack of maintenance or the lack of good condition of vibration attenuating or insulating parts and/or systems. The consequences arising from the lack of maintenance or proper working order that may directly or indirectly affect the structure or breach of the previously defined conditions.

### **Anti-corrosion protection of the structure**

The structure's anti-corrosion protection is guaranteed in order to maintain its resistance parameters in regular weather conditions and use in Europe.

#### **Exclusions**

- Damage caused due to lack of undercarriage maintenance or the lack of diligence in repairing damages thereto
- Damage caused by the chemical or physical attack causing damage to the anti-corrosion protection.

### **Paint**

The condition of the body's paint is guaranteed under normal parameters provided the incidents are reported to INDCAR'S after-sales director as soon as it is detected. The specified warranty period shall not be interrupted due to a notice of deficiency, compensation of the expenses arising from a repair or the repair work performed upon the delivery of coating materials for repair purposes.

#### **Exclusions**

- Indirect damages and losses and/or lost profits caused by body paint incidents.
- Mechanical damage (scratches, chafing, flaking, dents, impacts from rocks or animals) and/or damage caused by accidents.
- Fading (loss of tone) caused by bird excrement and/or immobilization with exposure to UV rays for a period greater than 6 months
- Damage to paint due to the use of chemical or abrasive cleaning products or the application of wax not intended for use on bodies, as well as the damage caused by climate factors (rain, acid rain, hail, etc.).

### **Audio and video equipment**

Audio and video equipment are guaranteed provided the following conditions hold true:

- The use and safety conditions for which the device was designed and installed must be maintained (see manual).

#### **Exclusions**

The following is excluded from this warranty:

- Damage to the equipment's parts or components caused directly or indirectly by external causes and/or due to the lack of maintenance (stipulated in the manual)
- The replacement of parts with others that are not original body manufacturer parts and/or replaced or repaired by authorized INDCAR body shop personnel.
- Damage caused by improper use of the equipment.
- Damage caused by handling of the equipment by personnel that does not belong to the authorized INDCAR body shop network.

### **Watertightness**

- Ensure that water does not enter the passenger compartment or the warehouses under normal conditions of rain and gentle washing.

#### **Exclusions**

- The foregoing items are excluded from coverage if the windows or windshields have been changed in body shops unauthorized by INDCAR as this may result in a loss of watertightness.
- Improper use of detergents or cleaning agents that attack the sealed joints and waterproof rubber seals entails the loss of the watertightness warranty.

### **Electrical systems**

Maintenance of the service and safety conditions that enable the different power supply sets, systems and devices to run under the body's normal use is guaranteed.

#### **Exclusions**

- The lack of attention or care of items that may directly or indirectly affect the electrical system shall entail the loss of the warranty thereof.
- Improper handling or replacement of electrical or other components that may directly or indirectly affect the vehicle's safety and the components' proper operation as well as affect their condition shall entail the loss of the warranty thereof.

### **Windshields and windows**

It is guaranteed that the windshields shall maintain visibility and shall protect from rain and the apparent wind created while driving.

#### **Exclusions**

- Damage caused by: the use of abrasive products, sudden changes in temperature that affect the vehicle's Windows and/or damage caused by external or internal impacts.
- Loss of visibility or visual aspect due to causes arising from a physical or chemical attack.

### **Seats**

It is guaranteed that the conditions of use and esthetic appearance for which the seats were designed shall be maintained.

#### **Exclusions**

- Damage caused by abrasion of the fabric under normal conditions of use.
- Physical or chemical attack due to incorrect maintenance and/or cleaning.
- Acts of vandalism or unusual conditions of use.

**AGREED, Customer**  
**([your-name],[check-gara])**

**INDCAR, After Sales**